

Product Warranties

Quality Assurance Department
Aichi Tokei Denki Co., Ltd.

Thank you for your patronage. We always appreciate your business.
The following information covers warranties of our products.

Warranty Period

The period of warranty shall start from the date of purchase of the product and shall cover a period of one (1) year.

(In the case that the date of purchase of the product is unknown, the period of warranty shall start from the month of manufacturing of the product and shall cover a period of one (1) year.)

<Note>

- For particular measuring instruments subject to verification, the period of warranty shall start from the month of passing the inspection and shall cover a period of one (1) year.
Please note that the "valid period" indicated by the Measurement Act only limits the duration of use and is not the period of product warranty.
- Some of our products carry different warranty periods. (Example: five (5) years for gas-leak alarms) Please check the warranty period before purchasing a product.

Scope of Warranties

Our products are manufactured under a thorough quality control system, but in any case in which our products failed under proper operating conditions within the warranty period, we will repair the product or deliver an alternate product without charge.

Please refer to the separate terms of warranties for the detailed scope of warranties of each product.

Please note that the warranty mentioned here means the warranty for the individual product, and does not include any damage resulting from a fault in our product (damages and loss incurred to products other than our products, lost profits, lost business opportunities, transportation costs, construction costs, etc.).

<Note>

- In a case in which a customer concluded special agreements with us, the conditions of warranties are applied based on such agreements.