

## Supply Chain and Quality & Human Rights Initiatives

The Aichi Tokei Denki Group operates under the corporate philosophy of “Reliability, Creativity, and Service,” and contributes to the realization of a safe and secure society through collaboration with business partners across the entire supply chain to address critical issues such as quality control, compliance with laws and regulations, risk management, environmental considerations, and respect for human rights. We flexibly respond to the changing needs and expectations of each era and actively pursue the establishment of new partnerships. In December 2024, we established the “Aichi Tokei Denki Group Human Rights Policy” as a guideline to fulfill our responsibility to respect human rights.

### Aiming to Increase Value Throughout the Supply Chain

Aichi Tokei Denki is focusing on coexistence and co-prosperity throughout the supply chain, seamless collaboration across scales and industries, and compliance with the “Promotion Standards.” We aim to increase the added value of the entire supply chain by working with the suppliers to our direct suppliers (from “Tier N” to “Tier N +1”) in cooperation with our direct suppliers. In December 2022, we released the Partnership Building Declaration, which promotes cooperation, coexistence and co-prosperity with our business partners that make up the supply chain and businesses that create value.



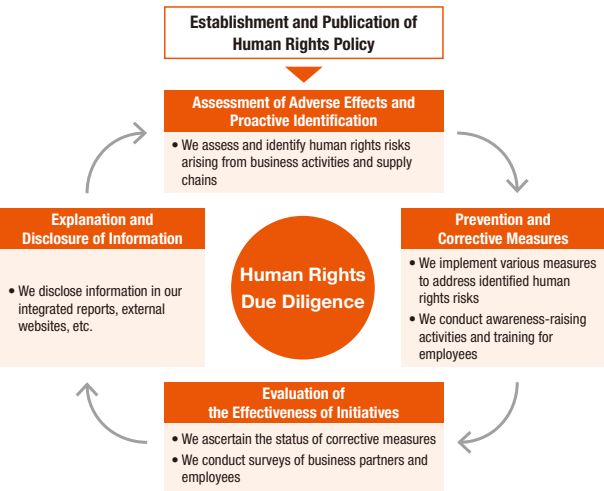
#### Human rights initiatives

We believe it is essential to respect the human rights of all individuals affected by our business activities, and we have established a Human Rights Subcommittee under the Sustainability Committee to promote efforts to respect human rights.

Based on our Human Rights Policy, we plan to implement human rights due diligence, which involves assessment and proactive identification of potential adverse

impacts, implementation of preventive and remediation measures, evaluation of the effectiveness of our initiatives, and disclosure of information in a PDCA cycle.

Aichi Tokei Denki Group Human Rights Policy  
[https://www.aichitokei.net/sustainability/society/human\\_rights/](https://www.aichitokei.net/sustainability/society/human_rights/)



### Providing Higher Quality, Safe, and Secure Products

We obtained ISO 9001 certification for quality in the 1990s and have accurately developed a management system for design, development, manufacturing, and sales. For our specified measuring instruments (gas meters, water meters, hot water meters, and cumulative calorimeters), which are our basic products, our quality control methods at all domestic production bases have been verified and meet the compliance standards based on the designated manufacturing business operator system specified in the Measurement Act.

We also promote the acquisition of product certifications that meet customer needs. We have obtained Japan

Water Works Association (JWWA) certification for flow sensors and are working to obtain various certifications for flow meters for overseas use in Western countries and other countries, while striving to develop and provide products that satisfy our customers at an early stage. To respond swiftly to newly added hazardous chemicals, we have introduced chemSHERPA, a common information transmission scheme, to appropriately manage chemical substances contained in products subject to various regulations, including the RoHS (Restriction of Hazardous Substances) Directive, throughout the entire supply chain.

## Coexistence with Regions/Stakeholder Engagement

Aichi Tokei Denki actively and fairly discloses corporate information in order to promote communication with all stakeholders. We strive to increase transparency and facilitate smooth communication by providing timely and appropriate information to our customers, suppliers, shareholders, investors, communities, and employees. We also work to enrich dialogue with our stakeholders and actively provide feedback on the content of such dialogue to the Board of Directors.

	Stakeholder engagement	Means of dialogue	Department in charge
Customers	We have built a wealth of experience and achievements in responding to a wide variety of customer requests. We provide products that satisfy our customers with a wealth of product variations, reliable quality control, and production capacity.	<ul style="list-style-type: none"> <li>Daily sales activities</li> <li>Customer Center</li> <li>Website</li> </ul>	<ul style="list-style-type: none"> <li>Sales Department</li> <li>Production Department</li> <li>R&amp;D Headquarters</li> </ul>
Suppliers	We are working to increase the added value of the entire supply chain by working with secondary level suppliers via our direct suppliers, and we are also working to collaborate beyond our existing business relationships and company scale.	<ul style="list-style-type: none"> <li>Process audit</li> <li>Conduct surveys</li> <li>Briefings for suppliers</li> <li>Website</li> </ul>	<ul style="list-style-type: none"> <li>Procurement Management Division</li> <li>Quality and Environment Division</li> </ul>
Shareholders/Investors	Through dialogue with shareholders and investors, we aim to enhance corporate value by deepening mutual understanding of each other's views and positions, and taking appropriate measures and making improvements based on that understanding.	<ul style="list-style-type: none"> <li>Shareholders' Meeting</li> <li>Earnings Briefings</li> <li>Individual Meetings</li> <li>Company Briefings</li> <li>Integrated Report</li> <li>Website</li> </ul>	<ul style="list-style-type: none"> <li>General Affairs Division</li> <li>Management Planning Office</li> <li>Accounting Division</li> </ul>
Communities	At our head office building, we conduct evacuation drills with local residents as a Regional Disaster Prevention Cooperative Business Operator. We also contribute to the local community by offering workplace experience programs for elementary and junior high school students and cleaning activities around our head office.	<ul style="list-style-type: none"> <li>Regional Disaster Prevention Cooperative Business Operator registration</li> <li>Naming Rights Partner</li> <li>Cleaning activities</li> <li>Website</li> <li>Acceptance of elementary and junior high school students for tours</li> </ul>	<ul style="list-style-type: none"> <li>General Affairs Division</li> <li>Human Resources Division</li> <li>Management Planning Office</li> <li>Each sales office</li> </ul>
Employees	We strive to create a safe and vibrant work environment where employees can be healthy physically and mentally and fully exert their abilities. In addition, we are committed to promoting work-life balance and aim to become a "company that is easy and rewarding to work for."	<ul style="list-style-type: none"> <li>Internal Newspaper "Aichi Tokei Denki News"</li> <li>Employee training</li> <li>Establishment of a whistleblowing and consultation desk</li> <li>Engagement survey</li> </ul>	<ul style="list-style-type: none"> <li>Human Resources Division</li> <li>Legal Intellectual Property Office</li> </ul>

### Dialogue with Shareholders and Investors

#### Implementation status up to March 2025

Classification	Implementation details	Responders
For institutional investors, securities analysts	Financial results briefing: 2 (June, December)	President and Representative Director Senior Executive Officer Management Planning Office
	Individual meetings: 33	Senior Executive Officer Management Planning Office Accounting Division
For Individual Investors	Company information sessions: 2 (September, December)	President and Representative Director Management Planning Office

The President and Representative Director responds appropriately to dialogue with institutional investors, individual investors, and other stakeholders. The content of such dialogue is reported to the Board of Directors as necessary, and discussions are held to enhance corporate value. We will continue to strengthen our IR Activities by increasing opportunities for dialogue and striving to disclose information in a timely and appropriate manner.